



Collette Welcomes You Back to Touring

We've implemented measures as recommended by the medical experts with whom we've consulted along with the Centers for Disease Control and Prevention, World Health Organization, and appropriate government agencies to promote cleanliness, physical distancing and reduced contact. You can be rest assured that we will adhere to local laws and best practices in order to protect our guests' well-being and ensure an enjoyable experience.

Your Tour Manager: We have employed new and enhanced hygiene & physical distancing protocols for our tour managers. They are local experts and highly trained to handle a variety of unexpected situations — including illnesses and emergencies. They are also available 24/7 for guests throughout the tour should any situation arise.

Pre-Tour Health Screenings: We will ask all travelers to complete a wellness declaration form before joining their tour. We will ask all travelers to monitor their health throughout their tour, with protocols in place in the event someone becomes ill.

Masks: Collette will provide reusable cloth face masks with your pre-tour documents. These masks will be required throughout many experiences on tour including the motor coach and air travel

Air Travel: Specific details will vary by airline, but standard operations typically include flight attendants wearing masks, sanitizing all surfaces between flights and physical distancing. Visit your airline's website for specific information.

On-Tour Experiences: We work closely with our local partners to ensure adequate physical distancing during meals, experiences, and sightseeing.

Hotels: Specific protocols will vary from destination to destination, hotel to hotel. Overall, rooms and areas like restaurants, fitness centers, etc. will be deep-cleaned regularly, with rooms disinfected thoroughly between guests. High-traffic areas like lobbies and elevators will be cleaned hourly.

Motor Coach: Tours will operate with a number of empty seats to allow guests to space out for a more comfortable experience. All surfaces will be sanitized often, including regular cleaning of high-touch areas with disinfecting wipes. Hand sanitizer will be available at all times and drivers will wear protective gear when appropriate.

Tours: Guests should expect that certain attractions may remain closed, are operating but not yet open to the public, or are limiting services, hours, etc. Depending on local conditions, these changes may happen quickly and on a daily basis. We want to ensure every guest has a great time on tour, and that everyone's health and well-being always comes first.

We are all learning how to best operate in a new way. Travel is adventure – even during the best of times your itinerary may change depending on local events and conditions – and the adventure is part of the fun.