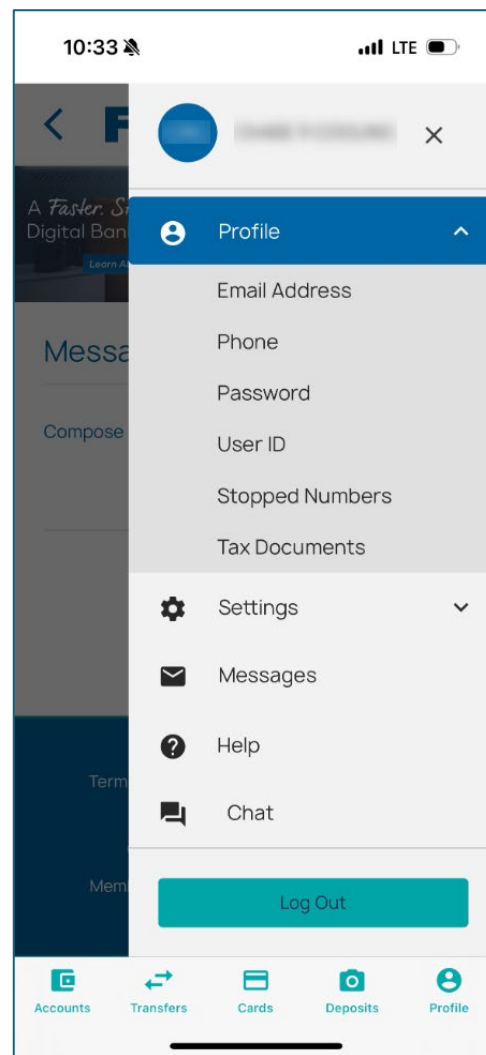
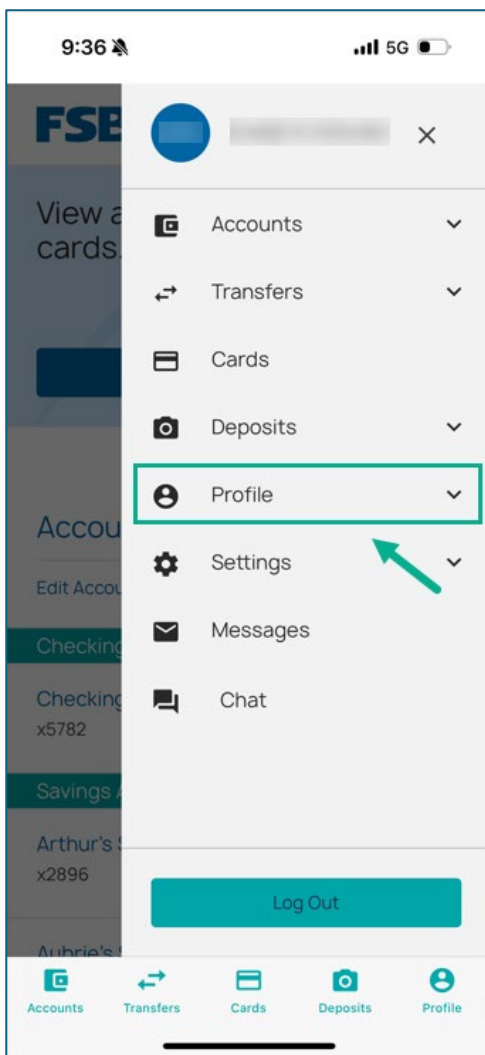


FSB's Digital Refresh: Making a Profile Update

To update your online banking credentials and contact information, navigate to the Profile area by selecting the menu option in the upper right-hand corner of the screen.



On this screen, you can update the email address associated with your online banking profile, the phone number(s) used to generate a one-time passcode, your User ID, and password. You can also view phone numbers that you’ve disabled from receiving one-time passcodes and access recent tax documents. When updating your information, you’ll be required to authenticate via a one-time passcode. Additionally, all Profile Updates mentioned will generate an email notification confirming the requested change(s).

Email Address

Current Email

New Email Address

Confirm Email Address

Password

Passwords must be 12 to 32 characters long and must contain all of the following: a lowercase letter (a-z), an uppercase letter (A-Z), a digit (0-9), and a special character (~!@#\$\$%^&*()[]{}<>_+~=|/.,:;'"'?).

Current Password:

New Password:

Confirm Password:

Address And Phone Number

Home Phone
 United States (+1)

Mobile Phone
 United States (+1)

Work Phone
 United States (+1)

User ID

Your User ID and password are used to log in to this site. This page allows you to change your User ID. Your User ID must be between 9 and 26 characters in length and may be made up of letters, numerals, and special characters (~!@#\$\$%^&*()_+~= {}|:;?../). Your User ID is not case sensitive.

Existing User ID:

New User ID:

Confirm User ID: